



Agenda

Bavarian Connection USA Full-Year Report 2022

Bavarian Connection USA 2022

B2B: Travel Trade Marketing Activities

B2C: Consumer Facing Marketing Activities

PR: Press Activities (excluded from Bavarian Connection Package)

O5 Contact details





01

Bavarian Connection USA 2022

Einsteiger Package

Bavarian Connection USA 2022

Einsteiger Package











Bavaria













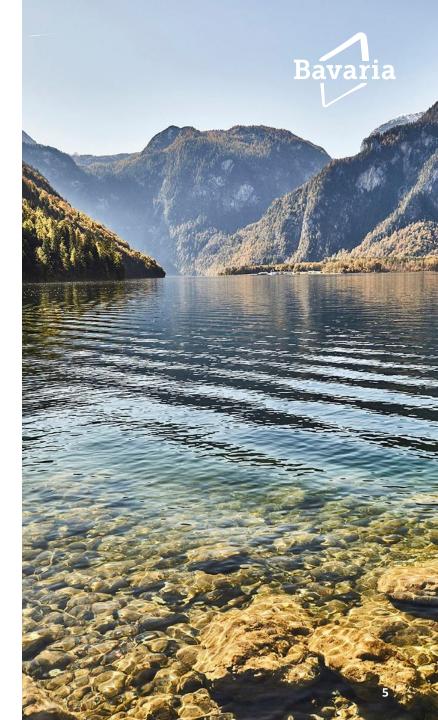




Bavarian Connection USA

Networking & Partner Management

- Destination familiarization and partner visits:
 - April 2022
 - GTM: Oberammergau, Zugspitze, Füssen for GTM 2022
 - Munich hotel partner visits: Platzl Hotels and Geisel Privathotels
 - August 2022
 - Lindau and Lake Constance region, German Alpine Road
 - Aschaffenburg
 - Munich hotel partner visit: LOUIS Hotel
- **Reports**: 2 annual PDF reports reviewing the year's activities, market trends and insights.



Bavarian Connection USA

Networking & Partner Management

Monthly U.S activity update email

 Includes activity results, key learnings, market insights, travel industry feedback and special inquires exclusively for Bayarian Connection Partners

Bavarian Connection Digital Networking Event

 Exclusively for Bavarian Connection Partners, update on campaigns, events, activities, current U.S market trends and insights. Takes place 3x a year.

Digital Market Update USA

 Launched to provide travel insights and trends from the US market and open to all the Bavarian tourism industry.
 Includes keynote speaker from U.S. Takes place 3x a year.

Offline Bavarian Connection Networking Events

When/wherever possible





02

B₂B

Travel Trade Marketing Activities

Bavaria

March 24, 2022

Subject: City Travel in Bavaria: Hot Tips for Spring 2022

Featuring: Breuninger, LOUIS Hotel, Munich,
 Nuremberg, Regensburg

Recipients: 47,803

Opening rate: 20%

Click rate: 5%

Link: here





Bavaria

May 24, 2022

Subject: Groups Vacations Bavarian Style

Featuring: Garmisch-Partenkirchen, Geisel Privathotels,
 Lindau, Salt Mine Bertchtesgaden, Würzburg

• **Recipients:** 43,773

Opening rate: 20%

Click rate: 2%

Link: here





July 20, 2022

Subject: Head Over Heels with Bavaria

Featuring: Rothenburg ob der Tauber, Füssen, Platzl
 Hotel

• **Recipients:** 43,371

Opening rate: 19%

Click rate: 4%

Link: here





Bavaria

September 13, 2022

• **Subject:** Dive into Bavaria's Waterside

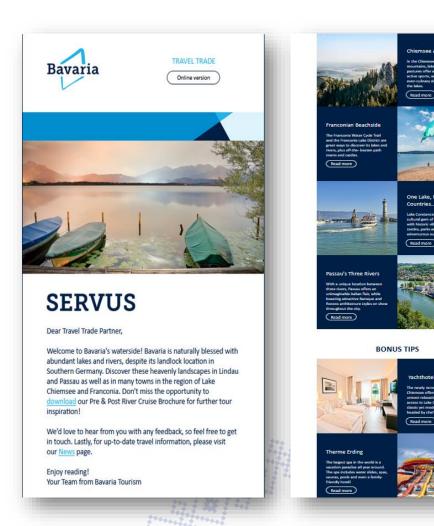
Featuring: Chiemsee Alpenland, Franconia, Bodensee,
 Passau, Erding

• **Recipients:** 43,020

Opening rate: 19%

• Click rate: 2%

Link: <u>here</u>



Bavaria

November 22, 2022

Subject: Bavaria's Best-Kept Secret

 Featuring: German Alpine Road, Aschaffenburg, Burg Rabenstein

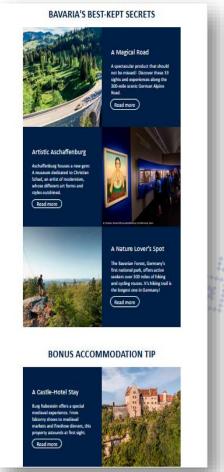
Recipients: 42,879

Opening rate: 19%

Click rate: 4%

Link: here





Bavaria Sample Itineraries

Re-launched: March 2022

- Objective: To provide travel trade with Bavaria sample tours in a detailed itinerary format to facilitate training and sales efforts.
 - Curated 5 themed itineraries that range from: history, culinary, religious, adventure, wellness and outdoors.
 - Destination and experience focused on all Bavarian
 Connection 2022 partners.
 - Dedicated landing page on Bavaria.travel for easier distribution to contacts. Click <u>here</u>.
 - Included in TravelPulse's <u>Bavaria Microsite</u> campaign as downloadable material from April 1-June 30.





B2B Conferences 2022

Digital & In-Person

- ETOA North America Marketplace, March 1 (digital)
- Germany Travel Mart, May 1-3 (Oberammergau, Bavaria)
- GNTO Marketplace, October 16-20 (Mid-west U.S)
- Signature Travel Conference, November 8-11 (Las Vegas, NV)
- NTA Exchange Conference, November 13-16 (Lake Tahoe, NV)
- USTOA Conference, November 28- December 2 (Austin, TX)









^{*}Please refer to the half-year report 2022 for notes and takeaways of the first 2 events of the year.

B2B Conferences



Key Takeaways

GNTO Roadshow & Marketplace, Mid-West (Detroit, Minneapolis, Chicago)

- Met with over 150 travel advisors across the 3 cities during tradeshow receptions and participated in 1:1 meetings with 17 top-level tour operators at marketplace. Networking resulted in invitation from Rail Europe for a Bavaria webinar in January 2023.
- American travelers are interested and have a high intent to travel and looking to explore Europe in 2023. Many had planned itineraries for some of their clients in Bavaria already. Themes: Christmas markets, multigeneration trips, honeymoons, etc.
- A handful of new agents emerged since COVID-19. There were many interested in knowing more about Bavaria so they can sell
 it and add it their offerings list.
- Affluent travelers are spending more and open to visiting more destination that offer a mix of city and countryside outside their traditional bucket list destinations.

Signature Travel Network

- Met with around 150 advisors in groups of 3's over 2 days, 7-minute meetings, table split with Baden-Baden (focus Southern Germany).
- Advisors were a mix of those who sold FIT, groups and pre/post river cruise tours and luxury.
- A good amount of family travel was discussed, especially multi-generational.

B2B Conferences



Key Takeaways

NTA Travel Exchange Conference

- Held 15 1:1 meetings with U.S tour operators selling custom groups, a big focus on groups, most tours cater to clients ages 50+.
- Many want to sell more of Germany for their repeat customers/visitors because they sell Germany/Bavaria in wider Europe
 packages- they think they would have good interest for a sole and more detailed Germany tour; big interest in being connected
 with DMCs.
- A few operators took groups to Oberammergau this year- and would be eager to operate a few more to Germany in the coming
 year(s) as the experience was great for many of them, minus a few hiccups such as flight issues etc.

USTOA Conference

- A total of 27 1:1 meetings were held with tour operators and other partners such as, airlines, DMCs, hotels, etc.
- Based on the presented research, there is big anticipation of significant growth in travel sales and passenger numbers for 2023.
- Tour operators, specifically Tauck, Sky vacations, Collette, were eager on adding new activities to their Bavaria programs.
- Many operators will either remove Neuschwanstein Castle from their itineraries completely or will only include a photo stop due to the difficult ticket process for large groups. They are looking for alternative experiences.
- Threat to travel in the next 3 years related to the cost-of-living expenses/financial stability, other health crisis and war in Europe

B2B Webinars



Key Takeaways

- GNTO webinar with Rothenburg ob der Tauber: February 8, 2022
 - 150+ attendees, recording <u>here</u>
 - Participants wanted to know more about the travel requirements to enter Germany as well as the current restrictions. Bavaria
 content covered included: city, nature and waterside and places to stay.
- Tradesco Tours webinar with GNTO and Miller Incoming: June 30, 2022
 - 103 attendees, recording here
 - Participants were interested in Christmas markets and events taking place in Bavaria. Bavaria content covered included: connectivity, city and countryside, events/festivals, places to stay.
- KeyTours Vacations webinar: September 28, 2022
 - 40 attendees, recording <u>here</u>
 - Presentation was focused on festivals and events throughout Bavaria. Participants were interested in Oktoberfest information such as tent reservations, tracht, hotel bookings during this time, and off the beaten path destinations recommendations.







B2B Webinars



Key Takeaways

- GNTO webinar with MUC Airport: October 4, 2022
 - 80+ attendees, recording <u>here</u>
 - Presentation was focused on events and festivals throughout Bavaria. Participants were interested in amenities at Munich airport as well as the number of Christmas markets across Bavaria and the opportunity for rail travel and tours in winter.
- SITA World Tours: October 5, 2022
 - 30 Attendees, recording <u>here</u>
 - Presentation was focused on city, countryside and Bavarian celebrations. Participants were interested to know more on the best time to visit Bavaria as well as the best time to go to the Bavaria Christmas Markets.







Market Updates USA

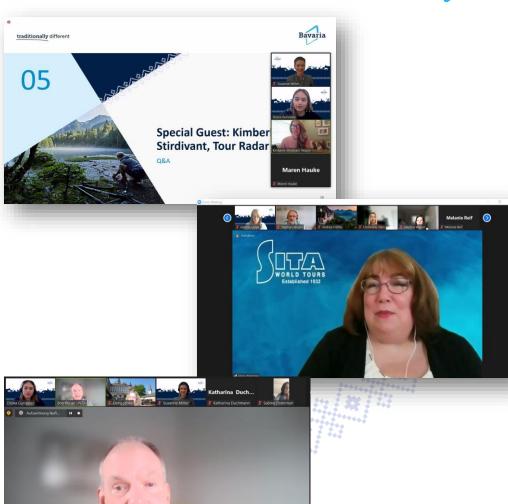
3x a year

 Objective: Designed specially for all Bavarian partners interested in the U.S market. These meetings have provided updated analysis with insights and trends of the market with keynote speakers and experts from the U.S tourism industry.

Meetings held in 2022

- March 3: 55 attendees
 - Guest speaker: Kimberly Stirdivant Wason, Partnership Director, Tour Radar
- June 8: 24 attendees
 - Guest speaker: Alena Maloney, Business Development Manager, East Coast, SITA World Tours
- October 26: 25 attendees
 - Guest speaker: Bob Rouse, NTA, Vice President Communications





American Airlines FAM Trip

October 13-19, 2022

- **Objective:** Invite top travel trade to experience Bavaria first-hand so they can better understand and sell Bavaria to their clients. Further, it was crucial to build a relationship with top U.S Airline: American Airlines.
- Attendees: 8 travel advisors, 2 AA sales manager
 - (Audley Travel, Exeter International, Trafalgar, Avanti Destinations, etc)
- Location: Munich & German Alpine Road (Chiemsee, Garmisch-Partenkichen, Füssen, Lindau) Erding
- Themes: Bavarian traditions, nature, culinary
- AA will offer attendees incentives for booking Charlotte-Munich flight for their clients
- Holiday Follow-Up Postcards were mailed to each participant to stay top of mind









Virtuoso Chairman's Event 2022

November 3- 6, 2022

- Overview: Alongside other industry partners (Geisel Hotels, Munich Tourism, GNTO etc.) Bavaria Tourism hosted the 2022 Virtuoso Chairman's Event in Munich
- Attendees: 180 top sales agency owners from all over the world plus the Virtuoso Team led by CEO Matthew Upchurch
- Bavaria Tourism organized day fam trips to surrounding destinations: Dachau, GaPa, Nuremberg, Regensburg and hosted a lunch at Xaver's
- Further program highlights included a Bavarian Night at Franziskaner in Munich, as well as events at Hotel Bayerischer Hof, Sofitel, Mandarin Oriental, Kempinski Hotel, and Rocco Forte The Charles





03

B₂C

Consumer Facing Marketing Activities

GNTO German.Local.Culture: Matador Network



November 7, 2022- January 31, 2023

 Objective: Bring awareness and inspiration of Bavaria via Germany-wide high impact campaign with GNTO and Matador Network

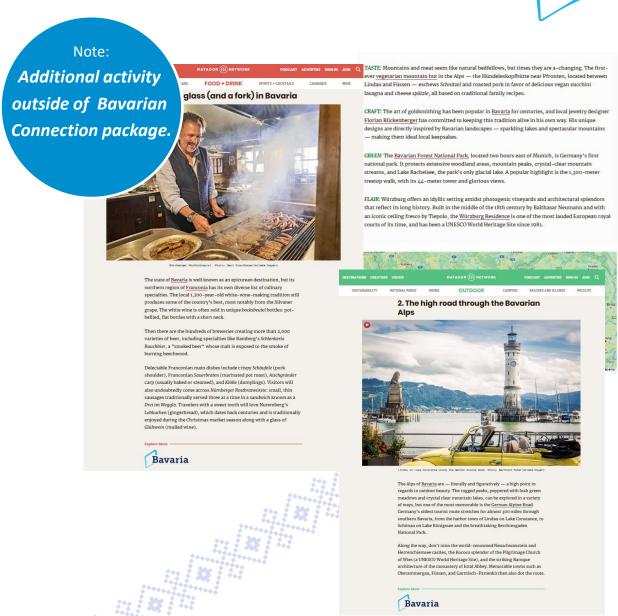
Campaign Timeline: 3 months

Campaign Title: German.Local.Culture

 3 Germany articles with inclusion of Bavaria (German Alpine Road, Franconia, Würzburg, Bavarian Forest, Bavaria insiders: Florian Blickenberger and Silvia Beyer)

1 display ad running on site

Results: TBC, campaign still in progress





04

PR

Press Activities

*Excluded from Bavarian Connection Package

Travmedia IMM 2022

Bavaria

January 27, 2022

- Key angles of interest: culinary, sustainability, wellness, road trips and luxury
- Successful meetings with 25 travel writers from a variety of publications:
 - Travel + Leisure
 - National Geographic Traveler
 - Washington Post
 - Chicago Tribune
 - Food & Wine and many more...



BayTM Press Campaign 2022



Key Takeaways

• **Objective:** As a separate activity from the Bavarian Connection 2022 package, in 2022 BayTM continues with awareness and inspirational focused press campaign for Bavaria-wide via GNTO USA. The main goal is Bavaria to remain top of mind and generate interest and stories as a travel destination post COVID-19 recovery.

Press activity includes:

- 2 Exclusive e-newsletters
- 2 Virtual press conferences
- 1 Press release
- 2 in-person press events: New York City & Washington D.C- October 2022
- Takeaway: As COVID-19 travel restrictions have fully lifted in 2022 and Americans start traveling again, travel
 destinations become a competitive market; so, remaining consistently active under the Germany umbrella is crucial.



Exclusive Newsletters

2022

Release date: February 3, link here

Theme: Welcome to Bavaria's New Digital Home: Bayaria.Travel

Recipients: 2,046

Opening rate: 59%

Article click rate average: 4%

Release date: October 19, link here

• Theme: Bavarian Traditions Explained

Recipients: 1,854

Opening rate: 75%

Article click rate average: 3%





New Listicles

For many travelers, Bavaria is a bucket list destination! What might first come to mind is Oktoberfest and the fairytale-like Neuschwanstein Castle. Alongside these Bavaria offers plenty of more choices with a diverse flair that should be included in everyone's bucket list. How about discovering these 8 themed routes for cultural lovers? Or what about 13 monastery breweries worth visiting and



City Checks



are world-renowned for their vibrant rich culture and history. Nonetheless, Bavaria has plenty of cities with similar qualities that are waiting to be discovered. Small city gems like <u>Erlangen</u>, known as Germany's comic capital or Passau, city with Italian flair, which houses the largest cathedral organ in the world, should not be





Hiking Franconia's Wine Region

Not only is beer a vital part of Bavarian culture but wine also takes its fair share. Bavaria's northern region, Franconia is wel known for its wines mostly grown on the banks of the Main River. Wine growing is a tradition going back hundreds of years ago and the charming landscape is perfect for a hike exploring the best vineyards of the





14 Historic Taverns and

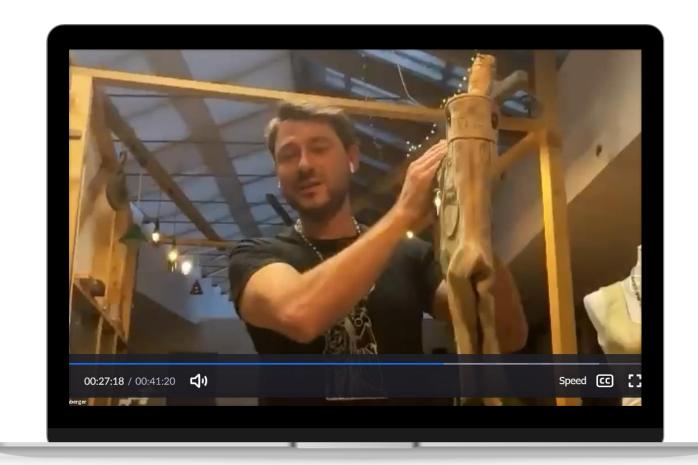
This special historic list highlights where to experience genuine Bavarian conviviality, coziness and hospitality in none other than the centuries-old taverns. Taverns and inns and are venues for family celebrations and balmy cheerful evenings among friends. What better place to enjoy a true Bavarian meal than at a tavern that has

Digital Press Conference

Bavaria

Date: April 7, 2022

- Themes: Culture and handcraft, Bavarian insiders, Bavarian traditions
- "Meet the Locals" press conference with Jewelry Designer and Bavarian insider, Florian Blickenberger from the Chiemsee Alpenland region. He provided a look into his showroom/boutique and inspiration for creating jewelry and traditional Bavarian pieces
- 44 U.S media attendees
- Media was very engaged during presentation and admired Florian's designs
- Link <u>here</u> (Password: v7dm5fF=)

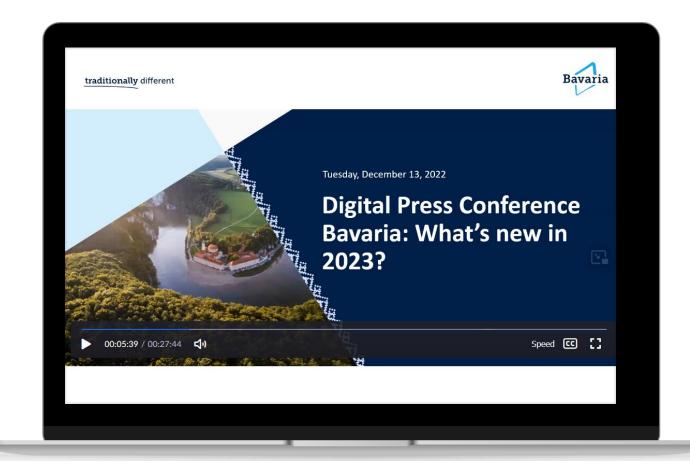


Digital Press Conference

Bavaria

Date: December 13, 2022

- Themes: What's new in 2023?
- Presentation on new Bavaria Insiders, plus, new stories and anniversaries for 2023 throughout Bavaria's cities, towns and regions
- 28 U.S media attendees
- Media was interested in new hotel openings throughout Bavaria as well as best time to visit the local vineyards
- Link <u>here</u> (Password: f*PkmDs7)



Press Release

Bavaria

Date: June 2022

Release Date: June 22, 2022

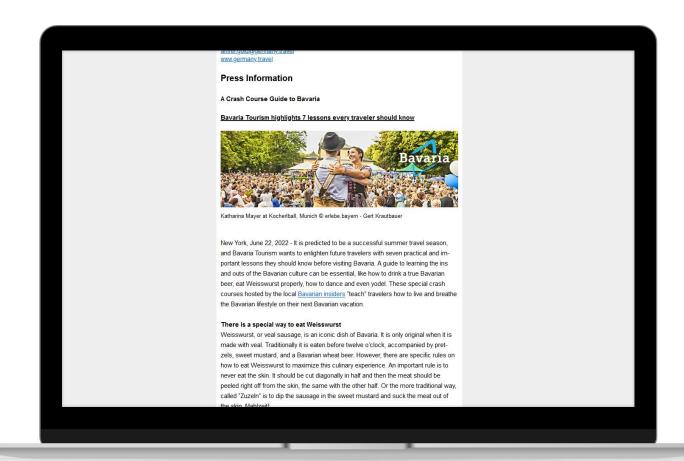
 Theme: Seven Practical and Important Lessons from Bavaria: A Crash Course Guide to Bavaria

• **Recipients:** 1,918

Opening rate: 76%

Click rate: 4%

Link <u>here</u>



Press Events USA

Washington D.C & New York

- Objective: Bring awareness, inspiration and presence of Bavaria as a destination, Bavaria insiders, sponsored partners and its media stories to U.S-based press in top media markets: New York City and Washington D.C.
- Sponsor Partners: Franconia, Munich and Rothenburg ob der Tauber
- Washington D.C, October 12: 30 press attendees: freelancers and on staff from Washington Post
- New York, October 13: 26 press attendees: freelancers (USA Today, Fodor's, Forbes) and one staff from Conde Nast Traveler
- Results: Potential press visit from Conde Nast Traveler staff writer in Spring 2023









Press Events

Bavaria

New York







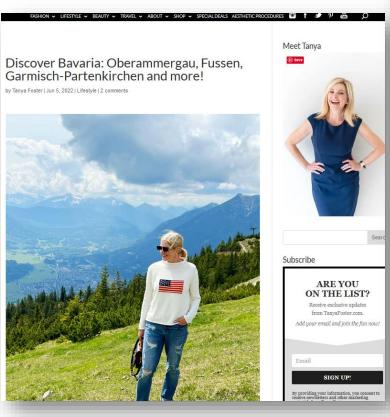






Press Coverage 2022

Half-Year 1: Click on image for article link







A Crash Course Guide to Bavaria

DESTINATION & TOURISM | BAVARIA TOURISM | JUNE 28, 20:



Franconia region. (photo by Bernhard Huber)

WHY IT RATES: Bavaria is known for having some of Europe's most stunning landscapes and diverse history and culture. —Codie Liermann, Managing Editor

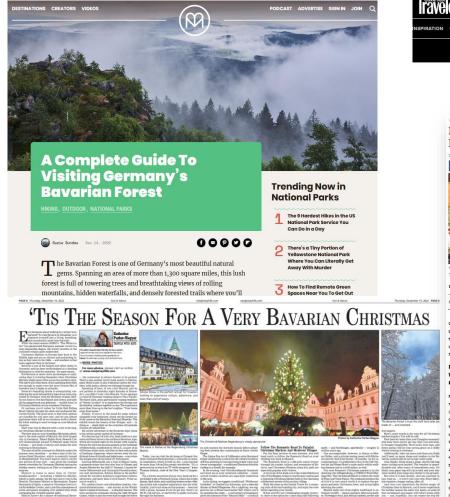
It is predicted to be a successful summer travel season, and Bavaria Tourism wants to enlighten future travelers with seven practical and important lessons they should know before visiting Bavaria. A guide to learning the ins and outs of the Bavarian culture can be essential, like how to drink a true Bavarian beer, eat Weisswurst properly, how to dance and even yodel. These special crash courses hosted by the local Bavarian insiders "teach" travelers how to live and breathe the Bavarian lifestyle on their next Bavarian vacation.

There Is a Special Way To Eat Weisswurst

Press Coverage 2022

Half-Year 2: Click on image for article link











Munich Christmas Market

Why we love it: Around 2,500 lights adorn the massive Christmas tree that towers over Munich's Marienplatz, fronting the Neo-Gothic town hall. But there's more to do than snap pictures for your friends back home. At this cheery market, festive activities like a Krampus Run (where around 300 runners dressed in the scary costumes tear through the city) and a Christkindl tram with mulled wine offered on board are popular with both locals and visitors. Though it's only been held in Marienplatz since 1972, the market's roots are rumored to date back to the 14th century. Plan to stick around once you've downed your brew: Bavarian Advent music is performed live every evening at 5:30 p.m.

When: November 21 to December 24



The Most Famous Christmas Market in Germany Is Also One of the Oldest

Be transported to 1628—but with electric twinkle lights instead of candles.



Since I am the self-proclaimed Queen of Christmas (Mariah Carey? I don't know her.), I obviously had to find the most festive of all holiday markets in the world. And because Germany basically started the whole Markets Weihnachtsmarkt tradition, where we willingly, nay, joyfully freeze our butts off in order to shop amid the glow of twinkle lights and steaming





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